SBS-Pathfinder ™ 3.7.xxxx Installation

The following installation instructions take place using SBS-Pathfinder $^{\text{TM}}$ version 3.7.0001 being installed on a Windows 10 professional operating system. All future references to the version of SBS-Pathfinder $^{\text{TM}}$ will reference the version as 3.7.xxxx. Your install of 3.7.xxxx will be very similar if not identical to this one depending upon the version being installed.

This procedure assumes that you have either received a SBS-Pathfinder [™] CD from Sentinel Business Services (SBS) or have downloaded it from the SBS customer portal.

- To start the installation process you must click (or double click) on the "SBS-Pathfinder v3.07.xxxx.msi" setup program.
- Depending upon how your security is setup you may receive the following warning. If you do please click on "More info" to continue with the installation process. Clicking on anything else will terminate the install abnormally.

Windows protected your PC	×
Windows Defender SmartScreen prevented an unrecognized app from starting. Running this app might put your PC at risk. More info	
Don't run	

• Windows will respond by saying that the publisher is "unknown" to it. Please check that the Application name is "SBS-Pathfinder v3.07.xxxx (xxxx will be a number in the range from 0001 to 9999) and then if it is, click on "Run aŋyway"

Windows protected your F	PC / ×
Windows Defender SmartScreen prevented an unr starting. Running this app might put your PC at ris	ecognized app from ĸ.
App: SBS-Pathfinder v3.07.0001.msi Publisher: Unknown publisher	nyway Don't run

The SBSPathfinder [™] installation process has now begun. Please click on "Next" to continue. If you decide that you don't want to continue with the install, click "cancel" (on this screen or any of the other screens that follow) to terminate the installation process abnormally.



• The SBS-Pathfinder [™] version and copyright screen is shown. Please click on "Next" to continue the installation process.



 The installation process will now show you the terms and conditions of the license agreement. Please review the license agreement and after reviewing it, please check the "I accept the terms in the license agreement", to continue with the installation process. If you don't agree with the terms and conditions of the license agreement, then click next indicating that you don't agree. The installation will then terminate abnormally. If you wish to print the agreement, clicking on the print button will give you a hardcopy of the license agreement. Please click on "Next" to continue the installation process.

🖟 SBS-Pathfinder v3.07.0001 - InstallShi	eld Wizard			×
License Agreement Please read the following license agreen	nent carefully.	SBS		
IMPORTANT - READ CAREFULLY B OR INSTALLING THE	EFORE OPEN	ING THE SEALED F DED SOFTWARE	NVELOPE	^
This legal document is an agreement betwee LLC. BY OPENING THIS SEALED PACK THIS SOFTWARE YOU ACKNOWLEDG AGREEING TO BECOME BOUND BY INCLUDES THE SOFTWARE LICENSE, LIABILITY. If you DO NOT AGREE to t package or continue with the installation of software package, documentation, or destr Services, LLC., for a return authorization between the second sec	een you, the en CAGE, OR BY D E YOU HAVE THE TERMS LIMITED WA he terms of this this software pro roy the downlo fore returning al	d-user and Sentinel Bus OWNLOADING AND READ, UNDERSTAN OF THIS AGREEME RRANTY AND LIM agreement, do not oper oduct. Promptly return aded files. Contact Ser I materials.	iness Services, INSTALLING D, AND ARE ENT, WHICH ITATION OF n this software the unopened thine1 Business	~
I accept the terms in the license agreem	ent		Print	
InstallShield	agreement			
	< Back	Next >	Cancel	

 A READ ME document will now be shown to you. This document will highlight the changes and bug fixes that have taken place in this release. This document is also copied to the installation folder as well as available on our web site at the following URL(<u>http://sentinelbusinessservices.com/docs/PathfinderReadMe371.pdf</u>) for future review. Please click "Next" after reviewing the READ ME document.

🔀 SBS-Pathfinder v3.07.0001 - InstallShield Wizard	_		\times
Readme Information Please read the following readme information carefully.	S		
README.RTF			^
SBS-Pathfinder ™ Version 3.07.0001 4/16/2017			
This document contains information regarding:			
- Contact information - General information - Enhancement list (from prior versions/updates/fi	xes)		~
InstallShield < Back Next	>	Canc	el

• The default installation folder for the executable is now shown to you. You can either accept it by clicking on the "Next" button or you may change it by clicking on the "Change" button.



• The default installation folder for the data files is now shown to you. You can either accept it by clicking on the "Next" button or you may change it by clicking on the "Change" button.



• The Custom Setup screen is now shown. You have the option of changing how the installation will occur. It is Sentinel's recommendation that you simply accept the defaults by clicking on the next button.

😸 SBS-Pathfinder v3.07.0001 - InstallShield Wizard	×
Custom Setup Select the program features you want installed.	SBS
Click on an icon in the list below to change how a feature is in	nstalled.
SBS-Pathfinder	Feature Description This feature requires 0KB on
Install to:	your hard drive.
InstallShield	
Help Space < Back	Next > Cancel

• If you decide that you would like to customize it, clicking on the help button will explain the options to you.

🛃 SBS-Pat	hfinder v3.07.0001 - InstallShield Wizard X
Custom S Custom	Setup Tips Setup allows you to selectively install program features.
÷	The icon next to the feature name indicates the install state of the feature. Click the icon to drop down the install state menu for each feature.
This inst	tall state means the feature
-	Will be completely installed to the local hard drive.
	Will have some subfeatures installed to the local hard drive. (Available only if the feature has subfeatures.)
<u>× -</u>	Will not be installed.
<u>9</u> -	Will be installed on first use. (Available only if the feature supports this option.)
<u></u> .	Will be installed to run from the network. (Available only if the feature supports this option.)
InstallShield	
	OK

• All your responses that were collected during the installation process are now shown to you. You can change one or all of your responses by clicking on the ":Back" button. This is your last chance to abort the install by clicking on the "Cancel" button. Clicking on the "Install" button will start the actual installation process.

SBS-Pathfinder v3.07.0001 - InstallShield Wizard	×
Ready to Install the Program The wizard is ready to begin installation.	
If you want to review or change any of your installation settings, dick Back. exit the wizard. Current Settings:	Click Cancel to
Setup Type: Custom	
Destination Folder: C:\Program Files (x86)\Sentinel\Enterprise Gold Edition 3.7\	
User Information: Name: Windows User Company:	
J InstallShield	Cancel

- At this point UAC (User Account Control) will probably stop the install and ask you for permission to continue. Please respond "Yes" to the UAC question giving it permission to continue with the installation process.
- The installation process has now begun. A progress bar will be shown to you as the install proceeds. The entire process should take no longer then 5 minutes. At the end of the install the following screen will be shown to you.



- Click on "Finish" to complete the installation process.
- The following selections should now be added to your "start menu".



• SBS-Pathfinder is installed as a service. At the completion of the installation the service is installed as "automatic start up" but the install itself does NOT start the service. *The service should not be started until the product is licensed by using the "RegisterMySBSProduct" program.*

Services (Local)	-				
Sentinel Terminal Server v3.7	Name	Description	Status	Startup Type	Log On As
	🔍 Sensor Data Service	Delivers dat		Manual (Trig	Local Syste
Start the service	🎑 Sensor Monitoring Service	Monitors va		Manual (Trig	Local Service
	🎑 Sensor Service	A service fo		Manual (Trig	Local Syste
Description:	Sentinel Terminal Server v3.7	Sentinel Pat		Automatic	Local Syste
Sentinel Pathfinder v3.7 Server Process	🏟 Server	Supports fil	Running	Automatic	Local Syste
	Shared PC Account Manager	Manages pr		Disabled	Local Syste

SBS-Pathfinder ™ 3.71 Licensing/Registration

The following licensing instructions take place using SBS-Pathfinder [™] version 3.71 being installed on a Windows 10 professional operating system.

This procedure assumes that you have received a SBS-Pathfinder [™] license file from Sentinel Business Services (SBS). The unique license file will have a 7 position name followed by a ".FIL" suffix. The name is comprised of your Customer ID followed by a suffix that identifies this specific Pathfinder License.

• To start the license registration process you must click on the "RegisterMySBSProduct 3.7" in the start menu.



- At this point UAC (User Account Control) will probably stop the registration process and ask you for permission to continue. Please respond "Yes" to the UAC question giving it permission to continue with the registration process.
- The Sentinel Production Registration application will now start.



- The License registration process is a 3 step process as you can surmise from the screen above. The first step (step 1) is to import the License File that Sentinel has provided to you. Click on "1 – Import License File".
- A File Browse window will be opened. Please navigate to where the License File (provided by Sentinel) is. When found select it and then click "open".

🔁 Open						×
← → × ↑ 🖺 > T	his PC > Documents >			νõ	Search Documents	P
Organize 🔻 New fold	der				== -	
3.71 ^	Name	Date modified	Туре	Size		
CASE Tools	CASE-Tools Projects	6/13/2017 3:44 PM	File folder			
Pathfinder	HP Documents	6/16/2017 3:56 PM	File folder			
Scans	Integration Services Script Component	6/6/2017 1:04 PM	File folder			
Cons Drives	Integration Services Script Task	6/6/2017 1:04 PM	File folder			
Chebhve	My CE Installations	6/6/2017 12:13 PM	File folder			
This PC	Outlook Files	6/16/2017 3:11 PM	File folder			
Desktop	Scans	6/16/2017 10:38 AM	File folder			
Documents	SQL Server Management Studio	6/6/2017 1:14 PM	File folder			
Downloads	Visual Studio 2005	6/6/2017 1:12 PM	File folder			
Music	Visual Studio 2008	6/6/2017 1:00 PM	File folder			
Pictures						
Videos						
Windows (C)						
windows (c.)						
🥩 Network 🗸 🗸						
File	name:			~	License files (*.fil)	\sim
	L					
					Open Canc	el

• The registration process will start and if successfully installed you will see the following screen. You now need to click "ok" to proceed with step 2.



• The second step actually registers the license with a "software key". Sentinel no longer distributes and supports "hardware dongles" that were used in earlier releases of product. You proceed with step 2 by clicking on "2 – Register Product".

STEP	To Register Services so contact Sen	your Senti ftware pro tinel Busin	nel Busine oduct, plea ess Servi	ss ise ces at	
	(203) 426-2 Support@So with the follo	926 or entinelBus owing ider	inessServ ntification I	ices.com (ey:	
3FF	BE99	7558	D4BF	3CA7	
	Copy	to Clipbo	ard	Í	
Please	note that the operate	software on THIS P	will be rei C ONLY!	gistered to	
Please Registra	note that the operate	software on THIS P	will be rei C ONLY!	gistered to	
Please Registra STEP	note that the operate tion Key Enter the R Sentinel Bu then press	software on THIS P egistration siness Se the Apply	will be rei C ONLY! Key provi rvices bela button:	gistered to ided by ow, and	
Please Registra STEP	note that the operate ation Key Enter the R Sentinel Bu then press	software on THIS P egistration siness Se the Apply	will be rei C ONLY! Key provi rvices beli button:	gistered to ided by ow, and	

- An algorithm is run on the computer hardware that Pathfinder is being installed on and the algorithm will return a 20 character "PC Identification string". You will now need to contact Sentinel with the calculated string. Contact information is shown on the panel. If you want to contact Sentinel via an e-mail with the identification string, use the "copy to clipboard" button to copy the registration string to the clipboard and then it will be available to paste into your e-mail or document later.
- Sentinel will respond with a 20 character "Registration Key" that is unique to the PC and License for that PC. You will now need to enter that string into the space provided and then click on "Apply Registration Key". You should receive the message that the registration was successful.



• The third and last step will start the service for you. The service is setup as automatic which means that it will start automatically by Windows anytime a boot occurs. You proceed with step 3 by clicking on "3 – Start Service".



• Pathfinder is now installed and the license has been activated. Using the Pathfinder GUI, you can now configure the Pathfinder resources to integrate with your environment.

You have used the RegisterMeProgram to successfully register this specific version of Pathfinder. If you have purchased multiple versions of Pathfinder, you will need to perform this same procedure on each Pathfinder machine. To close the RegisterMeProgram, click the "X" on the top right hand portion of the window.

Do **not** click the "Unregister Product" button at this time. This button is used to unregister this specific version of Pathfinder that you just installed.