

## SBS-Pathfinder™ 3.7.xxxx Installation

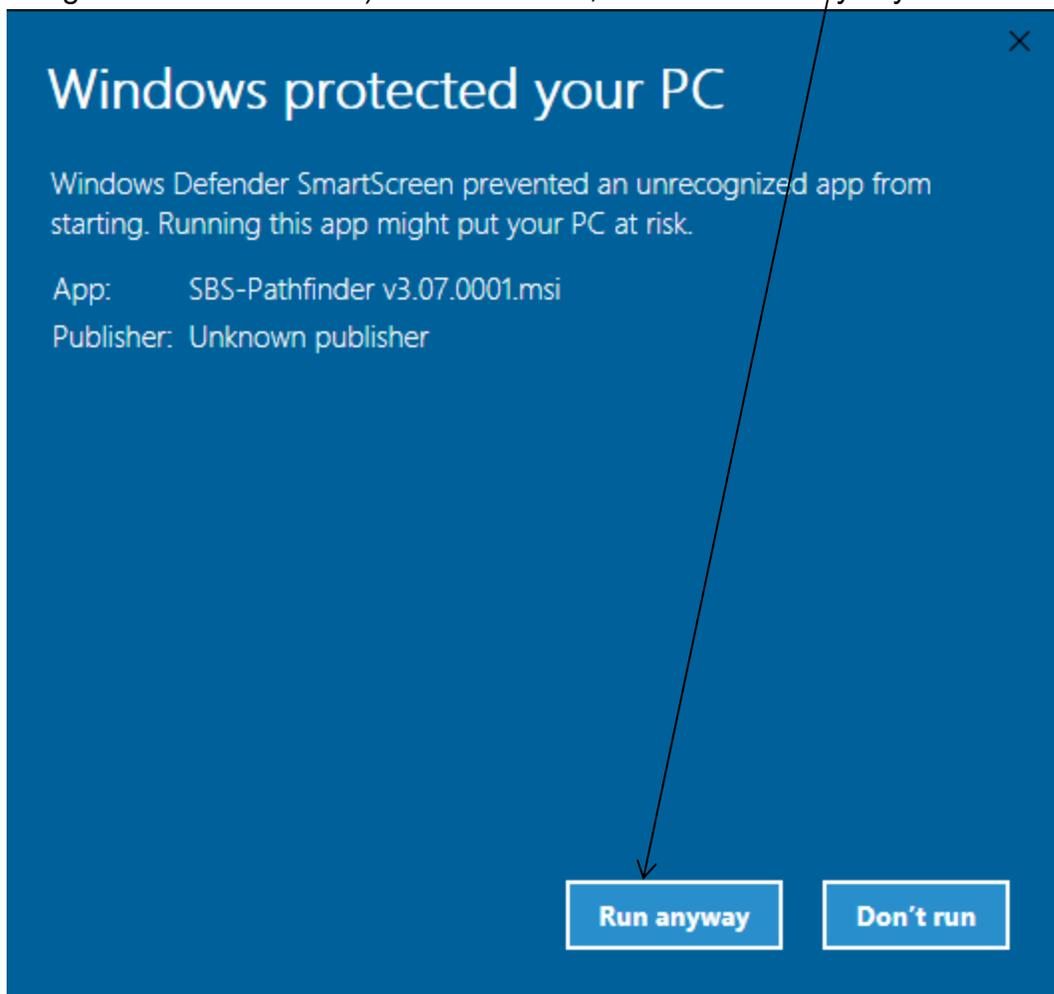
The following installation instructions take place using SBS-Pathfinder™ version 3.7.0001 being installed on a Windows 10 professional operating system. All future references to the version of SBS-Pathfinder™ will reference the version as 3.7.xxxx. Your install of 3.7.xxxx will be very similar if not identical to this one depending upon the version being installed.

This procedure assumes that you have either received a SBS-Pathfinder™ CD from Sentinel Business Services (SBS) or have downloaded it from the SBS customer portal.

- To start the installation process you must click (or double click) on the “SBS-Pathfinder v3.07.xxxx.msi” setup program.
- Depending upon how your security is setup you may receive the following warning. If you do please click on “More info” to continue with the installation process. Clicking on anything else will terminate the install abnormally.



- Windows will respond by saying that the publisher is “unknown” to it. Please check that the Application name is “SBS-Pathfinder v3.07.xxxx (xxxx will be a number in the range from 0001 to 9999) and then if it is, click on “Run anyway”



- The SBSPathfinder™ installation process has now begun. Please click on “Next” to continue. If you decide that you don’t want to continue with the install, click “cancel” (on this screen or any of the other screens that follow) to terminate the installation process abnormally.



- The SBS-Pathfinder™ version and copyright screen is shown. Please click on “Next” to continue the installation process.



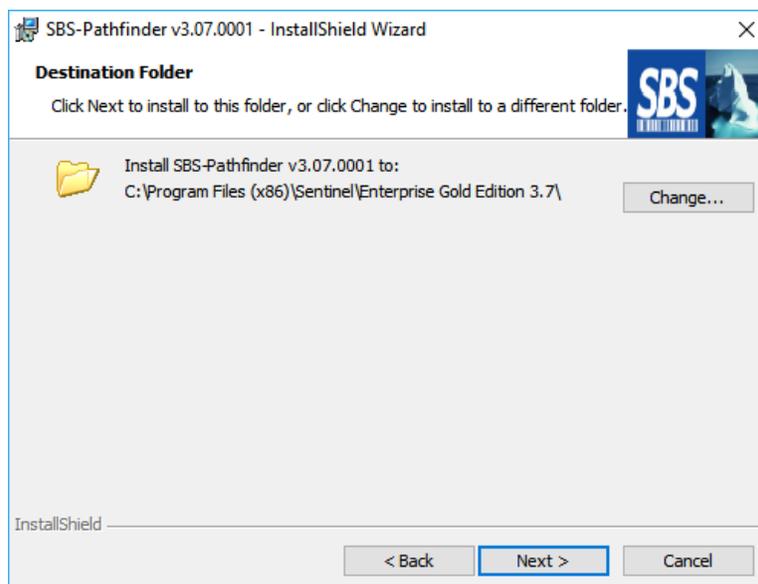
- The installation process will now show you the terms and conditions of the license agreement. Please review the license agreement and after reviewing it, please check the “I accept the terms in the license agreement”, to continue with the installation process. If you don’t agree with the terms and conditions of the license agreement, then click next indicating that you don’t agree. The installation will then terminate abnormally. If you wish to print the agreement, clicking on the print button will give you a hardcopy of the license agreement. Please click on “Next” to continue the installation process.



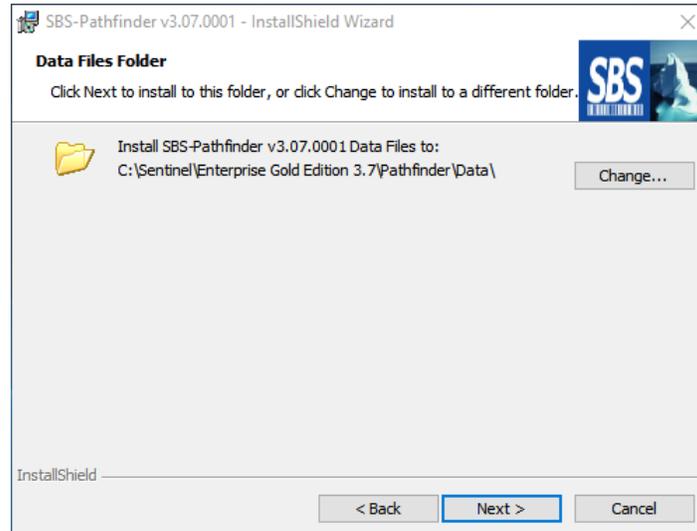
- A READ ME document will now be shown to you. This document will highlight the changes and bug fixes that have taken place in this release. This document is also copied to the installation folder as well as available on our web site at the following URL(<http://sentinelbusinessservices.com/docs/PathfinderReadMe371.pdf>) for future review. Please click “Next” after reviewing the READ ME document.



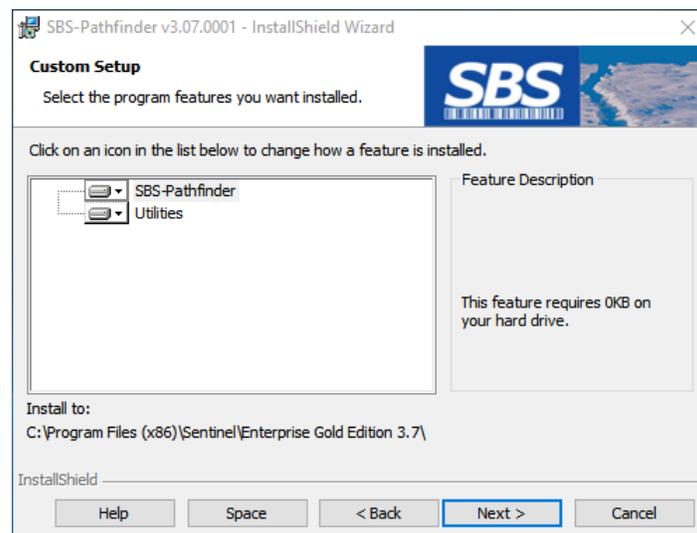
- The default installation folder for the executable is now shown to you. You can either accept it by clicking on the “Next” button or you may change it by clicking on the “Change” button.



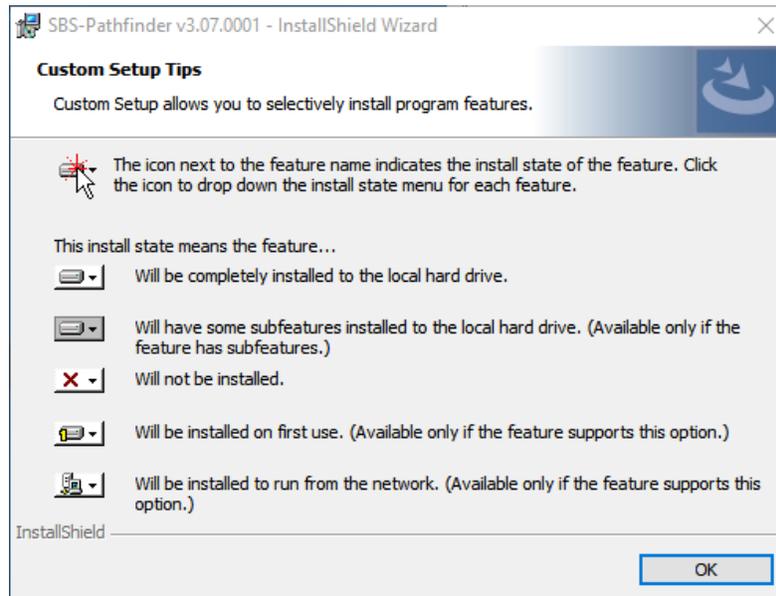
- The default installation folder for the data files is now shown to you. You can either accept it by clicking on the “Next” button or you may change it by clicking on the ”Change” button.



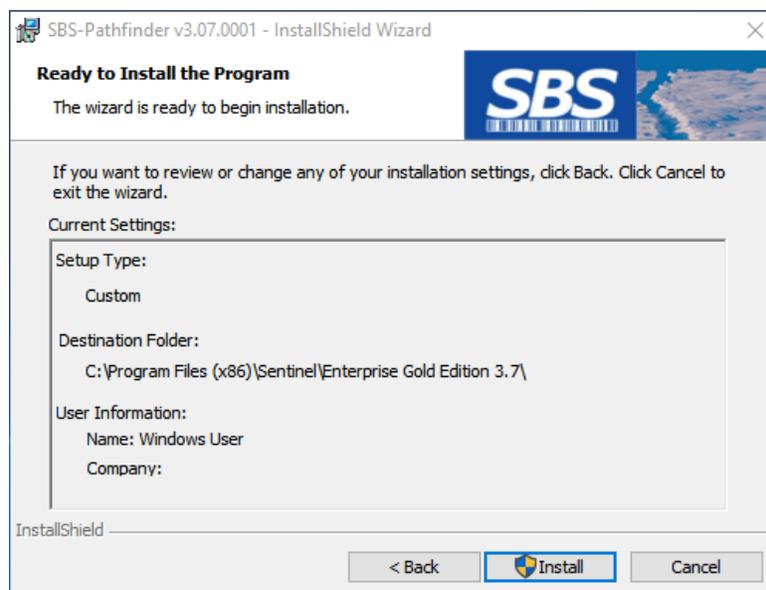
- The Custom Setup screen is now shown. You have the option of changing how the installation will occur. It is Sentinel’s recommendation that you simply accept the defaults by clicking on the next button.



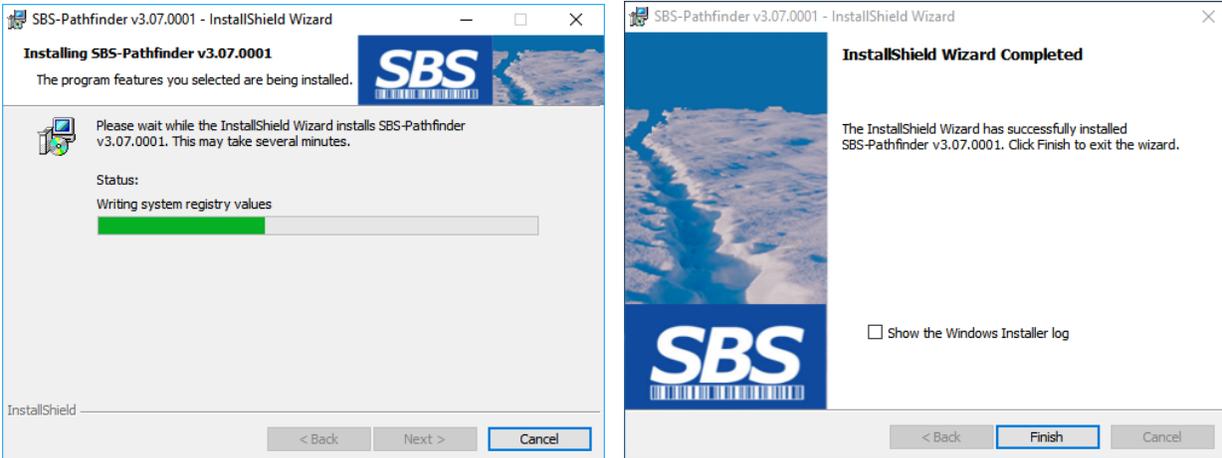
- If you decide that you would like to customize it, clicking on the help button will explain the options to you.



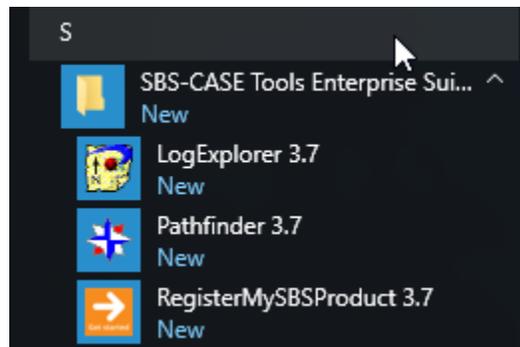
- All your responses that were collected during the installation process are now shown to you. You can change one or all of your responses by clicking on the “:Back” button. This is your last chance to abort the install by clicking on the “Cancel” button. Clicking on the “Install” button will start the actual installation process.



- At this point UAC (User Account Control) will probably stop the install and ask you for permission to continue. Please respond “Yes” to the UAC question giving it permission to continue with the installation process.
- The installation process has now begun. A progress bar will be shown to you as the install proceeds. The entire process should take no longer than 5 minutes. At the end of the install the following screen will be shown to you.



- Click on “Finish” to complete the installation process.
- The following selections should now be added to your “start menu”.



- SBS-Pathfinder is installed as a service. At the completion of the installation the service is installed as “automatic start up” but the install itself does NOT start the service. ***The service should not be started until the product is licensed by using the “RegisterMySBSPProduct” program.***

Services (Local)

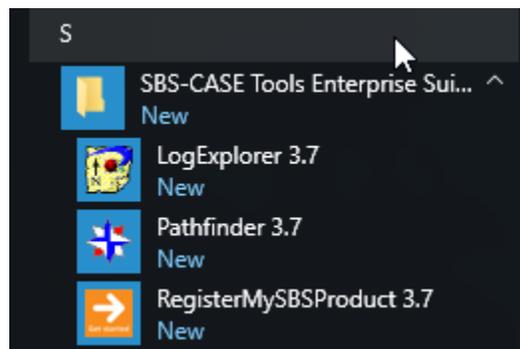
Name	Description	Status	Startup Type	Log On As
<b>Sentinel Terminal Server v3.7</b>				
<a href="#">Start</a> the service				
Description: Sentinel Pathfinder v3.7 Server Process				
Sensor Data Service	Delivers dat...		Manual (Trig...	Local Syste...
Sensor Monitoring Service	Monitors va...		Manual (Trig...	Local Service
Sensor Service	A service fo...		Manual (Trig...	Local Syste...
<b>Sentinel Terminal Server v3.7</b>	<b>Sentinel Pat...</b>		<b>Automatic</b>	<b>Local Syste...</b>
Server	Supports fil...	Running	Automatic	Local Syste...
Shared PC Account Manaqer	Manaqes pr...		Disabled	Local Syste...

## SBS-Pathfinder™ 3.71 Licensing/Registration

The following licensing instructions take place using SBS-Pathfinder™ version 3.71 being installed on a Windows 10 professional operating system.

This procedure assumes that you have received a SBS-Pathfinder™ license file from Sentinel Business Services (SBS). The unique license file will have a 7 position name followed by a “.FIL” suffix. The name is comprised of your Customer ID followed by a suffix that identifies this specific Pathfinder License.

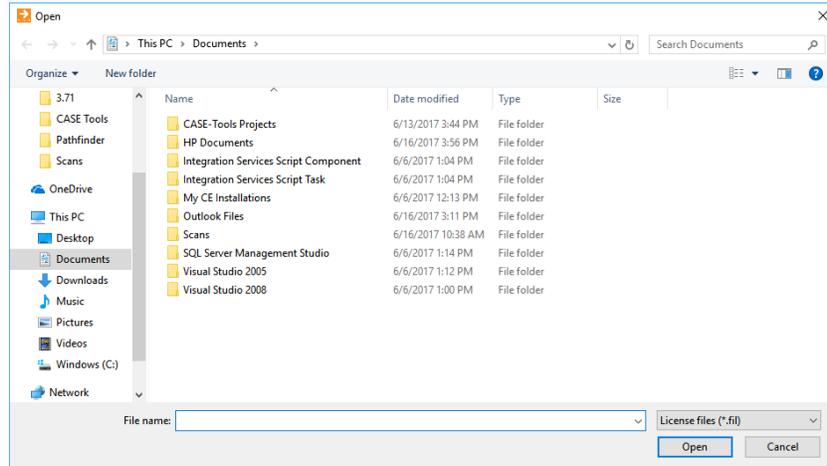
- To start the license registration process you must click on the “RegisterMySBSPProduct 3.7” in the start menu.



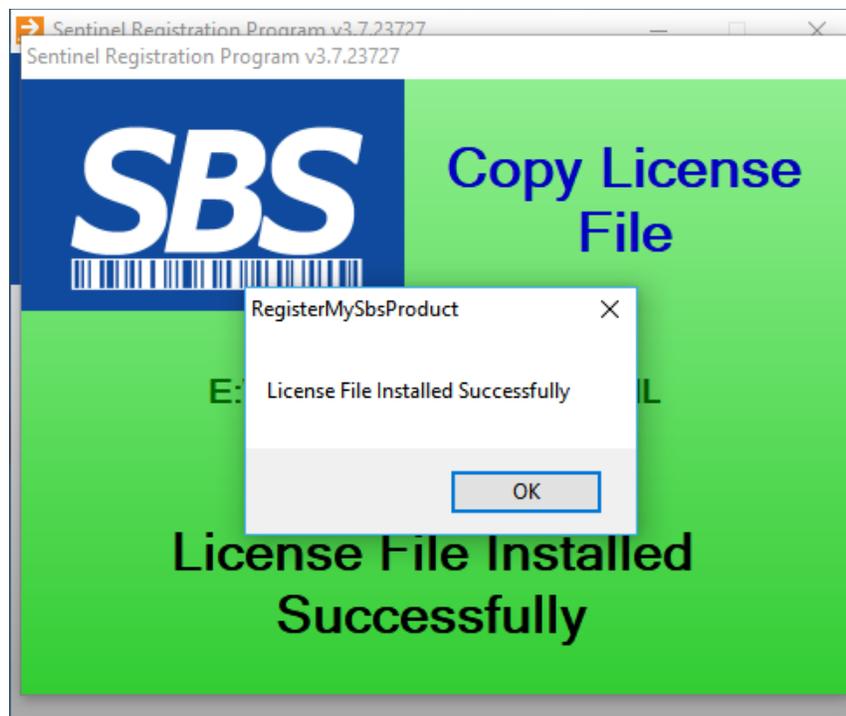
- At this point UAC (User Account Control) will probably stop the registration process and ask you for permission to continue. Please respond “Yes” to the UAC question giving it permission to continue with the registration process.
- The Sentinel Production Registration application will now start.



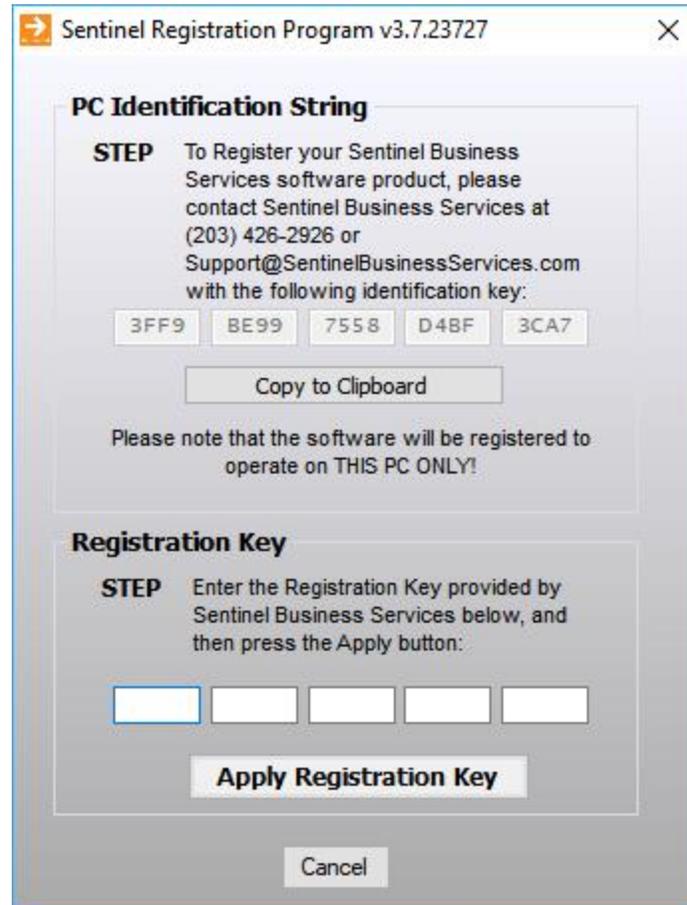
- The License registration process is a 3 step process as you can surmise from the screen above. The first step (step 1) is to import the License File that Sentinel has provided to you. Click on “1 – Import License File”.
- A File Browse window will be opened. Please navigate to where the License File is. When found select it and then click “open”.



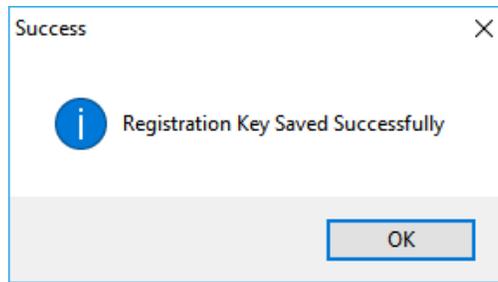
- The registration process will start and if successfully installed you will see the following screen. You now need to click “ok” to proceed with step 2.



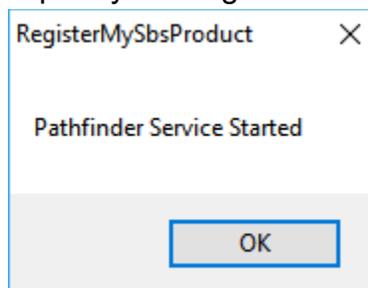
- The second step actually registers the license with a “software key”. Sentinel no longer distributes and supports “hardware dongles” that were used in earlier releases of product. You proceed with step 2 by clicking on “2 – Register Product”.



- An algorithm is run on the computer hardware that Pathfinder is being installed on and the algorithm will return a 20 character “PC Identification string”. You will now need to contact Sentinel with the calculated string. Contact information is shown on the panel. If you want to contact Sentinel via an e-mail with the identification string, use the “copy to clipboard” button to copy the registration string to the clipboard and then it will be available to paste into your e-mail or document later.
- Sentinel will respond with a 20 character “Registration Key” that is unique to the PC and License for that PC. You will now need to enter that string into the space provided and then click on “Apply Registration Key”. You should receive the message that the registration was successful.



- The third and last step will start the service for you. The service is setup as automatic which means that it will start automatically by Windows anytime a boot occurs. You proceed with step 3 by clicking on "3 – Start Service".



- Pathfinder is now installed and the license has been activated. Using the Pathfinder GUI, you can now configure the Pathfinder resources to integrate with your environment.

You have used the RegisterMeProgram to successfully register this specific version of Pathfinder. If you have purchased multiple versions of Pathfinder, you will need to perform this same procedure on each Pathfinder machine. To close the RegisterMeProgram, click the "X" on the top right hand portion of the window.

Do **not** click the "Unregister Product" button at this time. This button is used to unregister this specific version of Pathfinder that you just installed.